

# ExchangeDefender - SMTP Security v1.5

With [ExchangeDefender](#) SMTP accessing and managing your SPAM has never been easier!

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# Installation

We have two versions of the software. One built exclusively for **Outlook 2010 & 2013** and the other built as a **windows desktop application**. Please download the version that best fits your needs.

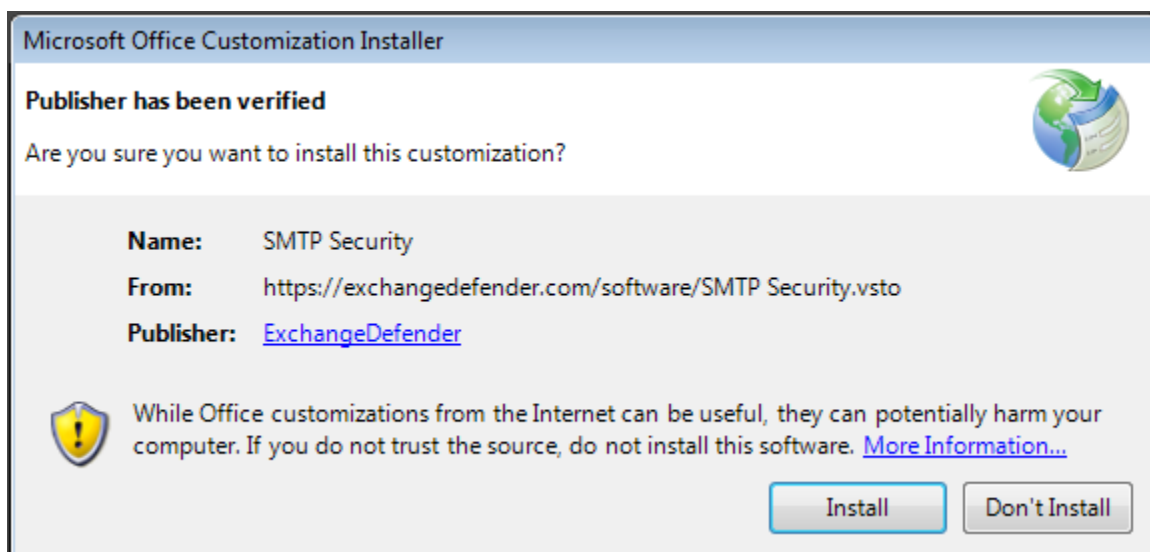
The desktop application provides the same core functionality as the Outlook add-in with the exclusion of submitting messages as spam. Its primary use is for those who are currently running an older version of Outlook and are unable to run the latest supported version of the Outlook add-in.

**Download:** [Outlook 2010 & 2013](#)

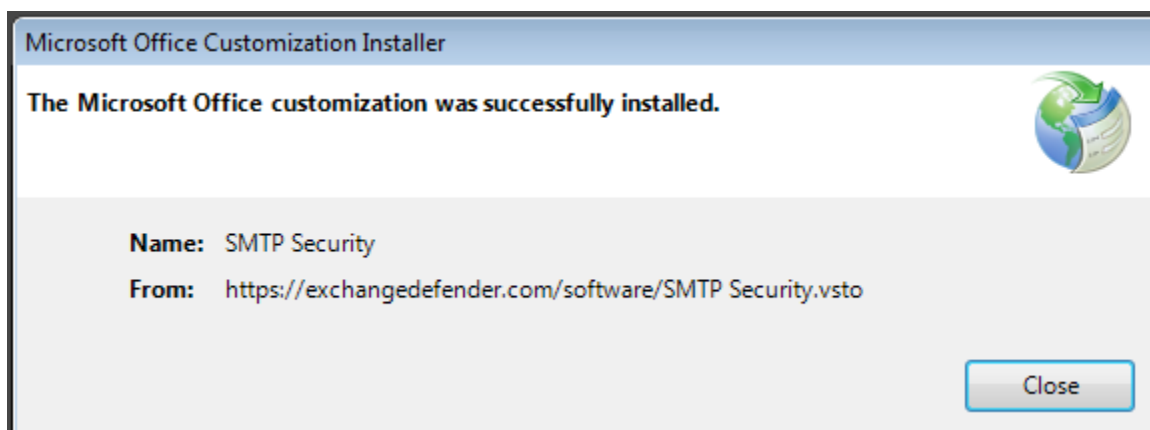
**Download:** [Desktop Application](#)

**Note:** *If you are installing the Outlook version, please close Outlook before proceeding.*

Upon launching the executable downloaded in the previous step you will be presented with an installation window resembling the one below. You should notice the application is verified and signed by [ExchangeDefender](#). Click Install

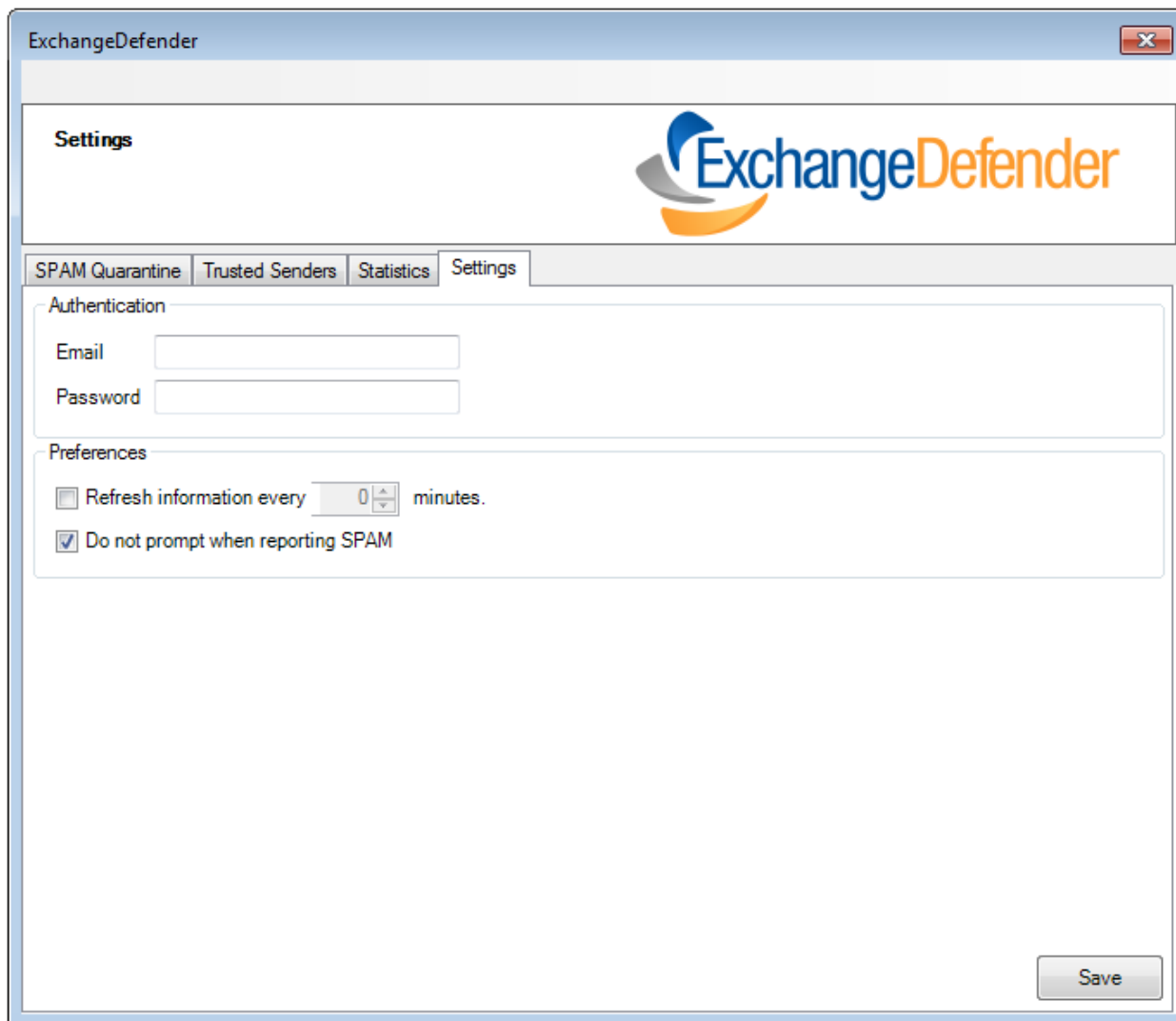


Once installation has finished you will be presented with the following dialog. Simply close this dialog and either launch **Outlook** or the **Desktop Version** of SMTP Security.



# Settings

Upon accessing SMTP Security for the first time you will be presented with the following dialog. Enter your PRIMARY [ExchangeDefender](#) username & password.



The screenshot shows a window titled "ExchangeDefender" with a close button in the top right corner. The window contains the ExchangeDefender logo and a "Settings" tab. Below the logo, there are four tabs: "SPAM Quarantine", "Trusted Senders", "Statistics", and "Settings". The "Settings" tab is active and contains two sections: "Authentication" and "Preferences".

**Authentication**

Email

Password

**Preferences**

Refresh information every  minutes.

Do not prompt when reporting SPAM

Save

## Preferences

**Refresh Information**, allows the program to automatically update background information required for the application to perform at its best on a predetermined interval which cannot be less than 30 minutes.

**Do not prompt when reporting SPAM**, will enable or disable the automatic pop-up that occurs every time the refresh interval has been triggered.

### Example:

You can also click on the email address and be automatically signed into the web management console to view your quarantine in more detail.

 [demo@demo.exchangedefender.com](mailto:demo@demo.exchangedefender.com) SPAM: 3/3 SureSPAM: 6/0

Once you've finished making your modifications, click "**Save**". You may notice a small delay while the information is saved and information is synchronized from the server for the first time.

# Basic Functionality

Now that we've the application installed and configured let's take a look at everything it has to offer! Depending on the features available to your preconfigured [ExchangeDefender](#) account you may not see all the tabs listed below. Ask your service provider for more information.

The screenshot shows the 'Add In Demo' window of the ExchangeDefender Web Management Console. The top navigation bar includes 'demo@demo.exchangedefender.com', 'Web Management Console', and 'Live Archive'. The main header displays 'SPAM Quarantine' and the ExchangeDefender logo. Below the header is a tabbed interface with 'SPAM Quarantine' selected. Action buttons include 'Preview Message', 'Release', 'Trust Sender', 'Dismiss All', and 'Refresh'. A table lists quarantined messages:

Sender	Subject	Received
bounce@freeones.com	FreeOnes News Miss FreeOnes Site Hustlers 40th B...	07/19/2014 - 15:19:21
askmen@mail.askmen.com	A First Date Is Essentially A Test Heres How To Avo...	07/18/2014 - 21:10:14
profitconfidential@pccemail.lombardipublishing.com	12 Checks a Year from the Worlds Biggest Publisher	07/15/2014 - 12:34:10

At the bottom, there is a search section with a 'Subject' input field, a 'Duration' dropdown set to 'Past 7 Days', radio buttons for 'SPAM' (selected) and 'SureSPAM', and 'Clear' and 'Search' buttons.

## Alias Management

If you have more than one email address configured to your primary email address you will see it listed in the dropdown box located in the top left. Next to each address a count of that accounts SPAM & SURESPAM will be listed with a duration of 7 days.

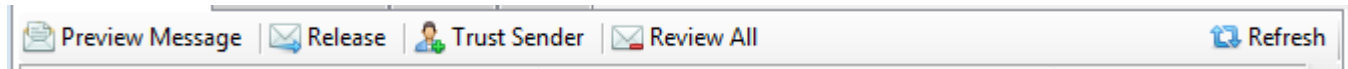
The screenshot shows the 'Add In Demo' window with the dropdown menu open, listing email addresses and their associated SPAM and SureSPAM counts:

Email Address	SPAM	SureSPAM
demo@demo.exchangedefender.com	3	6
demo4@demo.exchangedefender.com	0	0
demo5@demo.exchangedefender.com	0	0
demo9@demo.exchangedefender.com	0	0

## Quarantine

Here you have direct access to the last seven days of your SPAM & SURESPAM quarantine. You have preview, release and event trust the sender of each message. You also have the ability to review the current list of messages, which will remove them from populating afterwards.

**Note:** You can access messages past the seven day duration by using the “Web Management Console” from the top menu.



**Note:** In addition to the buttons listed above the quarantined messages, you also have the ability to double-click to preview and message or you may also utilize right-click on a selected row to easily perform the same actions.

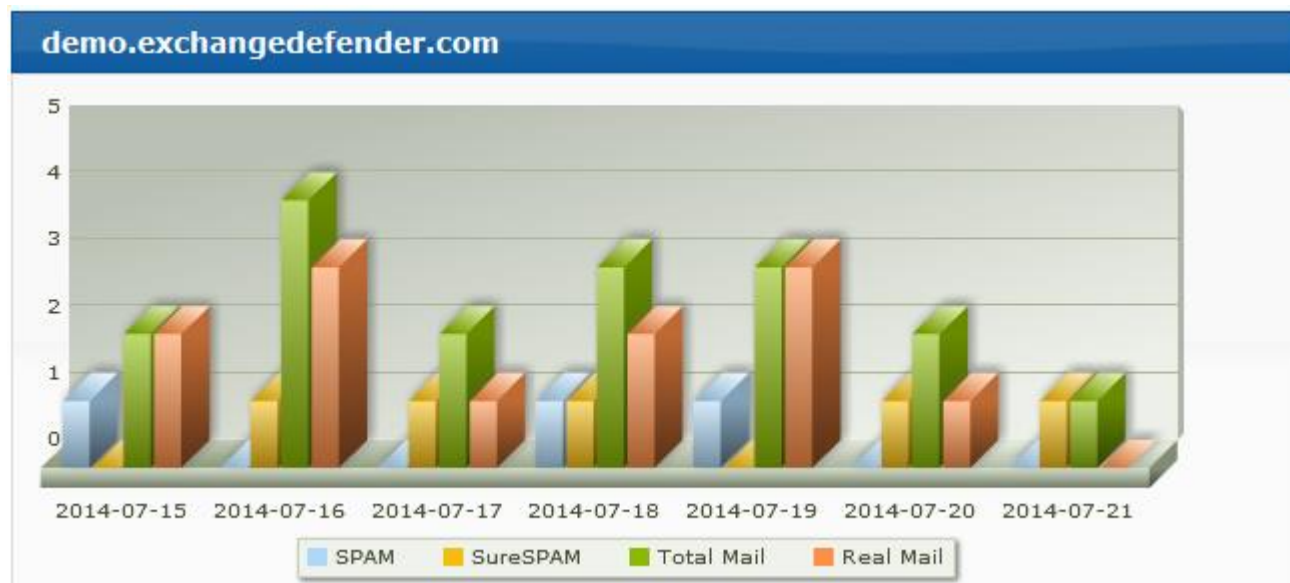
## Trusted Senders

This feature works exactly the same as within the web management console. If you have an email address of someone you trust or from an email that you need to guarantee makes it through [ExchangeDefender](#) filtering process simply add it as a trusted sender.

**Note:** Messages containing viruses or will blacklisted attachments will still be subject to SPAM filtration.

## Statistics

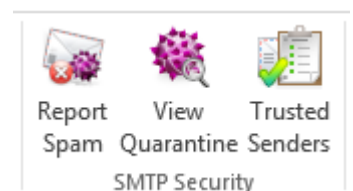
This section of the application provides a quick and convenient way to easily see the quarantine metrics being applied through your domain. You can see in real time how much SPAM/SURESPAM we prevent from reaching your inbox for a selected domain.



## Proactive Feedback

Bundled with SMTP Security is the ability to help us improve our detection engine and safely quarantine any SPAM that may have slipped through the cracks. Inside of outlook you should notice a new ribbon control.

You have the ability to select one or multiple messages and send them directly to your “Junk E-Mail” folder, while at the same time submitting those messages to our SPAM prevention engine.



# Extended Functionality

The following may or may not be readily available depending on your subscription status and subject to availability depending on your service provider or configuration settings.

## Compliance

Whether you are experiencing an outage, have security concerns or accidentally delete an important message. With this feature enabled you can easily access those messages with a user-friendly search features which will bring your past email right back to your fingertips.

The screenshot shows a web interface for email compliance. At the top, there are tabs for 'Compliance', 'SPAM Quarantine', 'Trusted Senders', 'Statistics', and 'Settings'. Below the tabs is a 'Preview Message' section with a 'Refresh' button. The main area is a table of messages with columns for 'From', 'Subject', and 'Received'. Below the table are search filters for 'Subject', 'Sender', 'Recipient', and 'Duration' (set to 'Past 7 Days'). There are 'Clear' and 'Search' buttons at the bottom right.

From	Subject	Received
test@test.co	ExchangeDefender SPAM Test	07/14 - 03:07:33
travis@ownwebnow.com	ExchangeDefender SPAM Test	07/14 - 03:09:50
quarantine@exchangedefender.com	Add In Demo Quarantine For Exchange Defender	07/14 - 05:04:08
quarantine@exchangedefender.com	Add In Demo Quarantine For Exchange Defender	07/14 - 09:02:20
quarantine@exchangedefender.com	Add In Demo Quarantine For Exchange Defender	07/15 - 05:07:03
quarantine@exchangedefender.com	Add In Demo Quarantine For Exchange Defender	07/15 - 09:02:26
askmenacquire@mail.askmen.com	Put Waffles On Your Feet While Smelling Like Mich...	07/15 - 17:42:47
quarantine@exchangedefender.com	Add In Demo Quarantine For Exchange Defender	07/16 - 05:07:05
quarantine@exchangedefender.com	Add In Demo Quarantine For Exchange Defender	07/16 - 09:02:20
askmenacquire@mail.askmen.com	The Ferrari Of Coolers + The Only Way To Effectiv...	07/16 - 16:13:02
otp@exchangedefender.com	2FA Validation:	07/16 - 16:20:41
wired@email.wiredmagazine.com	This Machine Could Fix Airport Security	07/16 - 18:00:51

## Live Archive

Another business continuity solution which can be easily accessed from within the application. Simply click on "Live Archive" and you will be signed directly into your account via the web management page.

The screenshot shows an email inbox interface. On the left is a sidebar with folders: 'Inbox' (2530), 'Drafts', 'Sent', 'Trash', 'Deleted Messages', 'Notes', and 'Sent Messages'. The main area is a table of messages with columns for 'Subject', 'From', 'Date', and 'Size'. The messages are listed in a list view. At the bottom, there are navigation controls for 'Select', 'Threads', and 'Threads 1 to 50 of 2568'.

Subject	From	Date	Size
How To Instantly Increa...	AskMen Acquire	Sun 14:18	35 KB
9 Things That You N...	AskMen Acquire	Sat 18:14	39 KB
Frankly, I'm puzzled	Profit Confidential	Sat 11:02	14 KB
2FA Validation:	OTP <otp@exchangedefen...	Fri 09:57	2 KB
I should have sent t...	George Leong	Thu 10:32	14 KB
This Machine Could ...	WIRED	Wed 16:00	29 KB
2FA Validation:	OTP <otp@exchangedefen...	Wed 14:20	2 KB
The Ferrari Of Coole...	AskMen Acquire	Wed 14:13	40 KB
Put Waffles On Your ...	AskMen Acquire	Tue 15:42	41 KB