

# Introduction

The purpose of this Startup Guide is to familiarize you with **Own Web Now's Web Hosting**. We offers two web hosting platforms, one powered by **Linux/ PHP** and the other powered by **Microsoft Windows ASP.NET**. The choice of the web hosting platform should be made by your web developer who can tell you which infrastructure they are more comfortable developing and managing. Regardless of which platform you choose, the order and configuration process is nearly identical as are the other features: **pop3/imap mailboxes, MySQL databases, virtual ftp sites and DNS control**.

**Note:** *Before you begin, make sure you have the control of the clients domain name registrar account because you may be making changes to their name servers.*

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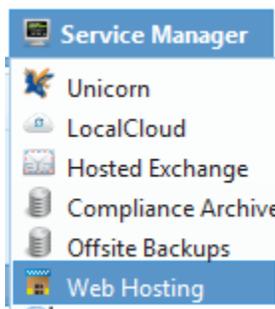
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# Ordering Website Hosting

1. Please login to the **Own Web Now** Support Portal (<https://support.ownwebnow.com>) with your *email address* and a *password*.
2. Click on the **Service Manager** tab. This will bring up the *Service Manager Dashboard* from which you can order and manage all your web hosting accounts.



3. You can quickly subscribe to all of our services on the right in the *Add Services* section. Click on **New Web Hosting Site** to proceed.



4. Please provide the **Contact and Billing information** for this order. You will be asked to confirm your billing data, address and the usual contract terms of service agreements.

Mailboxes	Public Folders	External Contacts	Distribution Groups	New Mailbox
<b>Step 1: Contacts &amp; Contracts</b>				<b>Hosted Exchange</b>
Let's get started. In order to establish service we need to obtain the account administrative contact, billing information and get you to review and accept terms of service.				Keep an eye on this box, it will offer some helpful advice as you complete the form on the left.
<b>Administrative Contact</b>				
Name	Hank Newman			
Company	Own Web Now Corp			
Email	hank@ownwebnow.com			
Phone	(877) 546-0316			
Address	8131 Vineland Ave Orlando FL 32821 USA			
<b>Billing Information</b>				
CC Type	Visa			
CC Number	●●●●●●●●●●●●●●●●			
CC Expiration	03 / 2015			
CC Holder Name	Vlad Mazek			
CC Zip/Postal	32829			
<b>Pricing</b>				
Rate	2010 Hosted Exchange - \$9.99 USD / Mailbox / Month 2013 Hosted Exchange - \$11.99 USD / Mailbox / Month			
Coupon Code				
Term	Monthly, requires 30 day cancellation notice.			
<b>Terms</b>				
<input type="checkbox"/> I agree to <a href="#">Terms of Service</a>				
<input type="checkbox"/> I agree to <a href="#">Acceptable Use Policy</a>				
<input type="checkbox"/> I agree to <a href="#">Service Level Agreement</a>				
<b>Notes</b> (Click here to add optional notes)				
				<b>Next</b>

5. Provide the domain name (*without www.*) you wish to use with your web hosting package. If you already own a domain name please select **Existing/Current** under *Domain Registration*. If you would like us to register a domain name on your behalf select **Register**.
6. Pick the **Server Technology** that will power your web site. Own Web Now recommends **Linux** as it's compatible with a wide array of web PHP applications and can be managed and published to using free FTP clients. If you require **ASP.NET** (1.1 default, 2.5 available by request) you should select **Microsoft Windows** instead.

**Web Hosting Account**

**Step 2: Service Configuration**

Your online presence is tied to your domain name and all services, such as your email and your web site, require it to be properly configured.

**Service Configuration**

Domain Name:   
Congratulations, domain **ownwebnow.com** is available!

Domain Registration:  ▼

Server Technology:  ▼

**Domain Administrative Contact** (for Domain Registrar purposes)

Name:   
Company:   
Email:   
Phone:   
Address:

[Review](#)

7. Review the confirmation screen which will display the website pending to be created. If all the information in the review screen is correct, select **Finalize Order**.

*We will send you an email containing your **username and password** and all the other relevant information.*

<b>Service Configuration</b>	
Domain	ownwebnow.com
Registration	existing
Technology	linux
<b>Domain Administrative Contact</b> (for Domain Registrar purposes)	
Name	Vlad Mazek
Company	Own Web Now
Email	vlad@ownwebnow.com
Phone	8775460316
Address	8131
<b>Confirmation</b>	
If all of the above is correct please click on the <b>Create Web Site</b> button below. This will finalize this order and provision your service.	
<a href="#">Finalize Order</a>	

# Deployment & Management

To obtain configuration information and make service changes (such as cancelling or disabling the service) login to the **OWN Support Portal** <https://support.ownwebnow.com> , click on the **Service Manager** and select **Web Hosting**. You will be provided with a list of your active web sites. Clicking on the blue "I" button will reveal the Detailed Information screen.

To manage all other aspects of web hosting, such as adding mailboxes or databases, login to our **OWN Web Hosting Control Panel** at <https://www.ownwebnow.com/cp>

## Publishing Website Content

Publishing your web site will depend on the platform you chose to power your web site. If you created a Linux web hosting account, you can use an FTP client or any software that can publish to an FTP site. If you opted for Windows instead, you must use a Microsoft technology such as Frontpage, Expression or Visual Studio.

1. First, you should move your DNS to **ownwebnow.com** by changing your name servers. Our servers are as follows:  
**ns1.ownwebnow.com**  
**ns2.ownwebnow.com**
2. If you are not ready to move your name servers because you want to see the site before DNS changes are made, you can customize your hosts file to automatically load content from our web servers.
3. Confirm that you have the **Username** and **Password** that was emailed to the administrative contact when the site was created.
4. Edit your **HOSTS (C:\Windows\System32\drivers\etc\hosts)** file to set up a static route. The hostname is separated from the IP address by a tab. Once the entry is added, save the file. As this is a protected file in Microsoft Windows you will have to launch notepad with **Administrative privileges**.

```
# Additionally, comments (such as these) may be inserted on individual
# lines or following the machine name denoted by a '#' symbol.
#
# For example:
#
#       102.54.94.97       rhino.acme.com           # source server
#       38.25.63.10      x.acme.com              # x client host

# localhost name resolution is handled within DNS itself.
#       127.0.0.1        localhost
#       ::1              localhost
65.99.255.50           vladdemo.com
```

5. Confirm that the static entry is valid by pinging the domain name. It should respond with **"Reply from 65.99.XXX"**.

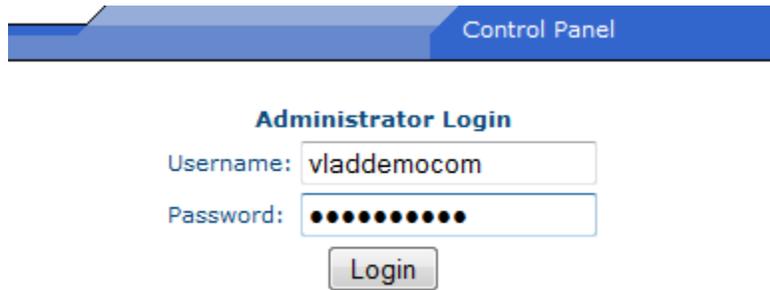
```
C:\Users\OWN>ping vladdemo.com

Pinging vladdemo.com [65.99.255.50] with 32 bytes of data:
Reply from 65.99.255.50: bytes=32 time=167ms TTL=47
```

6. If you are using a Linux platform to power your web site just open an FTP client (such as Filezilla) and navigate to the newly created domain. Change to the www directory on the remote site and upload content.
7. If you are using a Windows platform to power your web site you can just open the URL directly and authenticate.

# Configuration

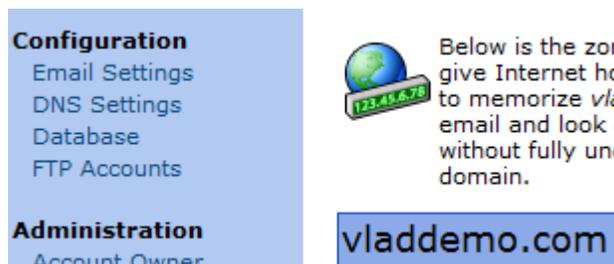
1. Confirm that you have the *Username* and *Password* that was emailed to the administrative contact when the Own Web Now Web Hosting account was created.
2. Login to the ExchangeDefender Web Hosting Control Panel at <https://www.exchangedefender.com/cp>



The screenshot shows the 'Control Panel' header in a blue bar. Below it is the 'Administrator Login' section. It contains two input fields: 'Username:' with the value 'vladdemocom' and 'Password:' with ten black dots. A 'Login' button is positioned below the password field.

[Forgot your username or password? Click here.](#)

3. All configuration options are available on the left. If you wish to make any changes just select the service you wish to modify or create and follow the directions.



The screenshot shows a navigation menu on the left with two main sections: 'Configuration' and 'Administration'. Under 'Configuration', there are links for 'Email Settings', 'DNS Settings', 'Database', and 'FTP Accounts'. Under 'Administration', there is a link for 'Account Owner'. To the right of the menu is a blue box containing a globe icon with the IP address '123.45.6.78' and the text: 'Below is the zor give Internet hc to memorize vl/ email and look ; without fully unc domain.' Below this text is a blue box with the domain name 'vladdemo.com'.

# Advanced DNS Configuration

After configuring the site settings (Email, FTP accounts, etc) and confirming the site content was uploaded properly you can safely change your name servers to **ns1.ownwebnow.com** and **ns2.ownwebnow.com**. This change is made at the place you purchased your domain name, often referred to as the Domain Registrar (such as GoDaddy, Network Solutions, etc). It can take up to 72 hours for the DNS name server change to be updated on all the servers on the Internet.

If you registered a brand new domain while placing the order your name servers are automatically set to **ns1.ownwebnow.com** and **ns2.ownwebnow.com**.

If for some reason you wish to keep your name servers where they are and only use our network for just web hosting or just email, you will need to obtain IP addresses of the servers that handle your services.

4. Please login to *OWN Web Hosting Control Panel*.
5. Select **DNS Settings** and write down relevant IP information.



vladdemo.com zone			
<b>Name Servers</b>			
	IN ns	ns1.ownwebnow.com.	
	IN ns	ns2.ownwebnow.com.	
<b>Mail Exchangers</b>			<input type="button" value="Add MX"/>
	IN mx 10	mail.vladdemo.com.	--Select One-- ▾
<b>Hosts</b>			<input type="button" value="Add A"/>
	IN a	65.99.255.50	--Select One-- ▾
www	IN a	65.99.255.50	--Select One-- ▾
sql	IN a	65.99.255.50	--Select One-- ▾
webmail	IN a	65.99.192.2	--Select One-- ▾
mail	IN a	65.99.192.2	--Select One-- ▾
ftp	IN a	65.99.255.50	--Select One-- ▾

6. Login to the DNS control panel for the current provider and modify the @ record and the www record to point to the IP of the OWN hosting server. Your domain name registrar can typically assist you in making this configuration change and each one is different.
7. If you will not be hosting your email at Own Web Now, please remove the mail host record and Mail Exchangers and notify is in a support request to remove you from the email hosting.

**If you do not tell us that email is hosted elsewhere, all the email sent from your web site or Own Web Now customers will loop back to your virtual mail hosting account at Own Web Now.**