



# SMITH & JONES LAW FIRM (SJLF) CASE STUDY

ExchangeDefender **Live Archive Email Backup** Saves Law Firm from Data Disaster!

## AT A GLANCE

### CHALLENGES

- Data loss vulnerability
- No backup and archive solution
- Accidental deletions
- Hardware failures

### BENEFITS

- Quickly restore all emails
- 24/7 automated backups
- Emails securely stored in the cloud
- Compliance made easy



"ExchangeDefender Live Archive Backup has been a lifesaver for our firm," said Ian Williams, IT Manager at SJLF. "Knowing our email data is securely backed up and archived in the cloud gives us peace of mind. The ease of use and the time savings we've experienced have also been significant benefits."

**IAN WILLIAMS**  
IT MANAGER, SJLF

## CHALLENGE

**SJLF**, a mid-sized law firm with 42 employees, **relied solely on Microsoft Exchange server storage for their email data.** They lacked a proper backup and archiving solution, making them vulnerable to data loss in case of server failure, hardware malfunctions, or accidental deletions.

## SOLUTIONS

SJLF implemented ExchangeDefender Live Archive Email Backup. This cloud-based solution automatically backs up all email data from their Exchange server to a secure, offsite location. It also provides long-term archiving capabilities for legal compliance and easy retrieval of older emails.

## THE RESULTS

### Disaster Recovery

SJLF's Exchange server crashed. **ExchangeDefender Live Archive Email Backup restored email data** in hours, minimizing downtime and keeping business running smoothly.

### Improved Efficiency:

Live Archive Email Backup's **automated features eliminated the need for manual backups**, freeing up IT staff time for other tasks.

### Enhanced Security:

Storing emails in the cloud offered an **extra layer of security** against ransomware attacks and other cybersecurity threats.

### Legal Compliance:

SJLF **easily met legal requirements for email retention** with readily available archived emails accessible via our online portal.